## Shepherding Change -

http://www.chatzy.com/256710423377 Transcript as of Mon Sep 7 15:50:26 2009 GMT (25 KB) Page 1 of 1 - Char 1 to 25744 - Newest entries at the bottom \_\_\_\_\_ Tom Gaskin from x.x.x.106 cleared the room 6 days ago Tom Gaskin from x.x.x.106 joined the chat 6 days ago Tom Gaskin from x.x.x.106 joined the chat 6 days ago Tom Gaskin from x.x.x.106 left the chat 6 days ago ralf from x.x.x.2 joined the chat 5 days ago Ella from x.x.x.69 joined the chat 3 days ago Ella: just checking out the room. Seems easy enough. Speak on Monday, Tom Gaskin from x.x.x.138 joined the chat 6 hours ago Laura from x.x.x.132 joined the chat 3 hours ago Laura: Just checking it was unblocked. Will be back at 15:00 Laura from x.x.x.132 left the chat 2 hours ago Tom Gaskin from x.x.x.138 joined the chat 2 hours ago Laura Payne from x.x.x.132 joined the chat 109 minutes ago Tom Gaskin: Hi Laura Payne: Hoping the presentation is working and going down well! Tom Gaskin: Starts at 3.30 Tom Gaskin: I hope it works too! Tom Gaskin: No doubt the sound doesnt or the slide etc haha always the way! Laura Payne: Well it won't be as good as our QVC style presentation at the last ALS!! Tom Gaskin: haha too true Tom Gaskin: So hows sunny Southhams this fine monday? Laura Payne: raining! Tom Gaskin: :( Tom Gaskin: Did you get a chance to look at the other presentations? http://itc.napier.ac.uk/huwy/SNSworkshop.asp Laura Payne: Not too bad- lots of competing pressures at the moment, a few projects are coming to a head! Tom Gaskin: We were asked to comment on the Breda-Morgen one. I think that will start in a few minutes. Tom Gaskin: They are using twitter Laura Payne: Ok now following updates on twitter! Tom Gaskin: cool Ella from x.x.x.61 joined the chat 96 minutes ago Tom Gaskin: Hi Ella Tom Gaskin: Glad you managed to get on! Tom Gaskin: Did the presentation work ok? Ella: HI . sorry we#re late Laura Payne: Hope it's been going OK! PeterC from x.x.x.59 joined the chat 94 minutes ago CatherineHowe from x.x.x.60 joined the chat 94 minutes ago davenewman from x.x.x.39 joined the chat 94 minutes ago egita from x.x.x.47 joined the chat 94 minutes ago joe from x.x.x.46 joined the chat 94 minutes ago Bengt from x.x.x.56 joined the chat 93 minutes ago DanJellinek from x.x.x.55 joined the chat 93 minutes ago Tom Gaskin: Hi everyone Bengt: URL for Chat http://bit.ly/chatedem PeterC: Hi Tom

Michael R. from x.x.x.48 joined the chat 93 minutes ago sheep from x.x.x.54 joined the chat 93 minutes ago makolm from x.x.x.49 joined the chat 93 minutes ago Sabrina from x.x.x.50 joined the chat 92 minutes ago joe from x.x.x.46 joined the chat 92 minutes ago davenewman from x.x.x.39 joined the chat 92 minutes ago mary from x.x.x.38 joined the chat 92 minutes ago joe: hallo my selfintroduction is done joe: Lokale Agenda 21 in Wien www.LA21wien.at Lasse Berntzen from x.x.x.20 joined the chat 90 minutes ago egita: www.dijksman.com for more info, or ask me directly CatherineHowe: just introducing ourselves - I'm here representing the citizenscape project (www.citizenscape.org) Johannes from x.x.x.45 joined the chat 89 minutes ago Tom Gaskin: How many of you are there? CatherineHowe: about 20 Tom Gaskin: Great Bengt: Short intro: Working for TuTech Innovation in Germany and the Pan European eParticipation Network http://www.pep-net.eu/ PeterC: Tom - could you introduce yourself? Laura Payne: Short intro: work for South Hams Dsitrict Council (South Devon, UK), part of team who are helping to develop the SNS tool Shepherding Change. CatherineHowe: Ella is just confessing she doesn't use much social networking software!!! Lasse Berntzen: From Vestfold University College, Norway. http://egov.hive.no PeterC: Thanks Laura Tom Gaskin: Yes, I'm Tom Gaskin I work for Norfolk County Council in the UK as a Youth Participation Worker with a specialism in online media sheep: Jan - working on echo - the global agora - www.echologic.org PeterC: Ella's just said the 5 projects will do demos/intros, then we'll have a discussion Tom Gaskin: Also part of the Shepherding team Tom Gaskin: Great, is our presentation working with voice over? PeterC: Not yet started. Huwy just starting Tom Gaskin: ok Tom Gaskin: fingers crossed! Bengt: Link to Session information: http://bit.ly/napier Michael R.: From the Council of Europe, head of the "Good Governance in the Information Society" project. Objective: pan-European standards on e-governance. Take a lok at the e-democracy exhibition in the plenary hall and www.coe.int/democracy PeterC: Tom/Laura: I'm Peter Cruickshank - part of the ITC with Ella. I'm here to get ideas about how to measure success & amp; uptake of wideqst nsudac from x.x.x.58 joined the chat 83 minutes ago Tom Gaskin: Ok great PeterC: (I also work with Tim Anderson on the SmartCities project, but that's another story) CatherineHowe: Some discussion now as to how HUWY is connecting to exisitng conversations Laura Payne: We've been trying to increase the interest from Local Authorities within the UK for our widget/tool. As far as measuring uptake goes- we've had quite a few interested- mainly through the LGiU Action Learning Set we attended. Tom Gaskin: Ar great I recognised your name PeterC: Pointing out that regional coordinators can in effect control which conversations go forward to hthe HUWY hub

PeterC: Egita of Dijksman now talking - catching the dreams of citizens PeterC: Turning dreams into initiatives, then conversations then realisation/implementation PeterC: '- in Dutch municipality of Breda (170k inhabitants) PeterC: Using bottom up approach - so no imposition of themes. Town is facilitator PeterC: 44 dreams in 6 months. Pretty unimaginative bunch it seems... Tom Gaskin: Thats one day for me!! ella from x.x.x.25 joined the chat 76 minutes ago PeterC: Apparently activity is picking up PeterC: Suggestions for improvements as well as compliants are requested ella: this is the presentation sent this morning called Vienna something davenewman: Breda rule: no destructive comments. Wouldn't work in Northern Ireland. PeterC: V strict moderation of destructive comments at start - now hardly any needed CatherineHowe: is this because the population has stabilised as a defined subset of the wider populatiion or has the site achieved a set of social norms? PeterC: I like the lesson: commitment rather than technique is most essential. PeterC: sorry: technique --> technology PeterC: Example dream: A baker wanted to open Sunday (not allowed for small cos in the region) PeterC: Town encouraged the baker to record the dream Lasse Berntzen: Is it Open Source? (The Breda solution) PeterC: - tied up with dream of a park owner which allowed a loophole in the rules to be found PeterC: MUst users were over 50 years old Tom Gaskin: Fantastic - take advantage of the opportunities to network and meet people with shared interests/agendas and problem solve Lasse Berntzen: We do almost the same with petitions (make proposal, get support, discuss), but I think the wording used here (Dreams) make it more attractive.. PeterC: Not open source - code is owned by munipality Lasse Berntzen: OK, I have a dream.. release as Open Source :) CatherineHowe: Tom/Laura - you are on now!! Laura Payne: Ah Tom's brilliant commentary!! PeterC: ... just starting now egita: to Catherine: hard to sazy, but I think the clear rule with every user has got in their inbox saying that distructive or violant comments/suggestions/dreams will not be posted, works Bengt: Tom could you post the link to the Slideshow to Twitter? CatherineHowe: Tom/Laura - love the sheep!! CatherineHowe: who built it? ella: This is cool! Bengt: So it's not yet programmed? egita: great! davenewman: virtual applause Bengt: clap clap PeterC: ANy screenshots to show us? Lasse Berntzen: agree Tom Gaskin: No its not yet developed - this is the initial concept were are currently seeking funding Tom Gaskin: and support joe: good presentation - very funn y PeterC: (oh yes. Clap!!)

Laura Payne: All credit to Tom! CatherineHowe: have you tried the new CLG money? davenewman: do people get confused between smiles on the sheep and smiles in answers to questions? Bengt: @Tom did you already deceided on the technological basis? As well as figured out the necessary APIs of the platforms? Tom Gaskin: Yes - we've got an intial proposal in, Jess from Stevenage is on the case Laura Payne: We have attempted to get funding from a number of Government pots- mainly regional but the problem we have is that the concept is apparently difficult to fully grasp by those who hold the purse strings!! CatherineHowe: good !!! just the kind of thing that needs doing Tom Gaskin: Dave - we have tested it yet - this was purely for you Tom Gaskin: sorry haven't\* sheep: yes, using humor is something really missing in the wohle discussion about participation and stuff ... why managing our society shouldn't be fun? ;-) Tom Gaskin: @Bengt no we are working with Neontribe (web developers) on this - I am not a proper techy! davenewman: OK, have you looked at youth quizzes like Kids Life and Times (in NI)? PeterC: Tom - did you have any thoughts on how you would show impact? Laura Payne: Obviously our tool is aimed at a young market, however there is also the idea that it could be further developed for the 'older' generation. PeterC: What would zou measure? PeterC: @sheep: Baaaaa! Who are you? Tom Gaskin: We would want to measure levels of participation Laura Payne: As an application it would be easy to measure the uptake- or the amount of people who have downloaded/shared the application, it will also be easy to measure the number of repsonses to a set question/questionnaire. Tom Gaskin: i.e. did they complete surveys, how often do they use it, have they acessed further provision/opportunities for participation PeterC: Cool. Thanks. I guess you'd then link through from topics to impact in target organisations? Laura Payne: Do you think that an application such as Shepherding Change would be effective where you're all from? Tom Gaskin: We have also discussed the potential of an initial questionnaire/quiz that would measure young people's current participation/understanding of opportunities and revisit this at a later date to demonstrate their journey and the development of their understanding and participation PeterC: Catherine HOwe has now stood up to intro CitizenScape PeterC: She is interested in the migration from informal to formal participation Laura Payne: The questions and method of interaction throught the application can be set by whichever organsiation is using it. It can be tailored for sue in Local Gov, Police, NHS etc. PeterC: So you have the lawyers in mind from the start. That's good :-) Laura Payne: haha- \*use!! PeterC: Chowe wants to embed the idea of co-creation of the system PeterC: - govts are happy with participation, but still want to control how a system is designed or what is it designed to do PeterC: Even through co-created services are better services PeterC: Distinguishes from co-design - trying to imply more citizen control, innovation, fun davenewman: Actually, to an engineer, collaborative design is citizen controlled, e.g. when women and physicists design mud cooking stoves.

Jess from x.x.x.241 joined the chat 43 minutes ago ella: Hi Jess Bengt: @CatherineHowe You may like to look at pubsubhubbub if you want to move forward in the RSS field: http://code.google.com/p/pubsubhubbub/ PeterC: CH is demoing some of the widgets on citizenscape - links to petitions etc Tom Gaskin: @dave do you have links for the Kids Life and Times (in NI)? PeterC: Model of page seems to be v like the BBC home page PeterC: CScape is design to be local sensitive - so Googlemaps, flickr, videos etc to show what's going on in the neighbourhood Lasse Berntzen: Open Source :) Gives the possibility to expand and change PeterC: Some discussion about opensource - which repository to use Jess: Hi - glad you liked the sheep! Some very interesting discussions - lots to think about PeterC: I'd thought of OSOR (which uses the EUPL), but @bengt reckoned sourceforge is still the place ella: next presentation... check http://comuno.org Bengt: @PeterC OSOR is of course the first place to be for guys like us put SourceForge opens up a whole new world of contributors PeterC: Question: from Jan Linhart - about semntic linking of widgets PeterC: @bengt OK. I think the model public-i will use is one where they keep control of the codebase but make it available through the EUPL PeterC: Similar to the model MySql used Jess from x.x.x.241 joined the chat 33 minutes ago Ralf from x.x.x.170 joined the chat 33 minutes ago PeterC: Second q: highlighting that cannot commit to one platform (eg facebook) PeterC: Have to know what to do when Facebook dies, or starts charging for use Bengt: @PeterC Do you know whether the taxonomy added to content is based on an open standard. PeterC: Ella wrapping up by pointing out the ethical implications of relying on US based commercial companies to provide your democracz PeterC: Michael Katschesky (sp?) now CatherineHowe: Bengt - taxonmy stuff will all be based on an open standard Bengt: Gotta speak to you in detail some time about the standards stuff. CatherineHowe: bring it on - I think the more standards the better !! Bengt: More as in used but not as in numbers ;-) CatherineHowe: quality not quantity PeterC: MK is demoing heirarchical taxonomy. Moving onto regional taxonomy now Tom Gaskin: Thanks everyone for input - any further comments would be greatly appreciated tom.gaskin@norfolk.gov.uk CatherineHowe: thanks Tom ella: Kaschesky - abstracts are here: http://itc.napier.ac.uk/huwy/eDem2009 workshop SN tools.pdf ella: Thanks Tom, laura, Jess. PeterC: Third strand of taxonmy is theme (eg public participation) PeterC: @bengt @Catherine The OSS model I think seems best has been called 'commercial open source' by Dirk Riehle http://tinyurl.com/mnbuuj etc Johannes from x.x.x.45 left the chat 17 minutes ago PeterC: Wrap-up now by Ralf Lindner CatherineHowe: thanks Bengt - will give it a proper read...

Bengt: @Catherine Pretty geeky stuff, but easy to implement and pretty useful davenewman: Are e-mail issues forums a social networking tool? CatherineHowe: My definition of social networking is something that connects people together - which makes the answer yes CatherineHowe: but thats a very broad definition - and deliberately not technical Bengt: Bye to all Michael R. from x.x.x.48 left the chat 3 minutes ago PeterC: @ella can I get a transcript? Ralf from x.x.x.170 left the chat 2 minutes ago

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